

Terms and Conditions

BOOKING

1. A non-refundable deposit of £50 per person and a completed booking form are required at the time of booking any of the World Class Skiing courses. This forms the contract with World Class Skiing Ltd. The balance is fully payable 56 days prior to the commencement of the ski/board course, and this will be notified to the client in writing. On receipt of the final invoice, clients are expected to check that all details are correct and inform us immediately in the event of any discrepancies. Where a booking is made within 56 days of the commencement of the ski/board course, the full fee will be payable upon booking.

The client will be responsible for arranging all those components of the tour operation that is not provided by World Class Skiing Ltd.

PRICES

2. The prices for the ski/board courses are correct at the time of publication (we reserve the right to modify the prices due to currency fluctuations). All prices for the travel and accommodation are subject to the terms and conditions of the client's selected provider. These do not form any part of your contract with World Class Skiing Ltd.

CANCELLATION

3. In the event of a cancellation by a client, World Class Skiing must be informed in writing and the following refund arrangements will apply:

> 56 days full refund of all fees paid
43 - 56 days 80% refund of all fees paid
29 - 42 days 60% refund of all fees paid
15 - 28 days 40% refund of all fees paid
8 - 14 days 20% refund of all fees paid
0 - 7 days No refund available

If a booking is confirmed (upon receipt of the deposit and completed booking form) and no written cancellation is received, the full amount will remain payable.

In the event of a cancellation by World Class Skiing Ltd, we reserve the right to cancel a course up to 57 days prior to the date of the event. In this case, a full refund of all fees for the course will be paid. In the unlikely event of World Class Skiing Ltd cancelling an event within 56 days or less, a full refund of all fees paid directly for the ski/board course element only will be refunded in full.

DURATION

4. The courses will be held over a 5-day period. The client will receive a minimum of 15 hours instruction during this period and up to 25 hours where conditions and the number of World Class Snowsports teachers allow.

CLASS SIZES

5. A class will not exceed 10 except due to exceptional circumstances. The average group size will be 8. Where one World Class Snowsports Teacher is hosting the week, the group may be split into two equal sessions to accommodate the differences in standard. In this event you will be offered alternate AM and PM sessions.

PRIVATE HIRE

6. The client will be responsible for the cost of travel and accommodation of the World Class Snowsports Teacher (WCST). This will be charged at cost, in addition to the fees published on the Private Hire page of the website. The WCST can travel with your party or separately. Accommodation for the WCST will be a minimum of 3* quality or equivalent and will be on a Half Board (HB) basis. In the event of HB not being available, a meal allowance of £25 per day will be charged.

CLASS LEVELS

7. World Class Skiing Ltd will endeavour to ensure that clients ski/board at a level where they can relax, excel and enjoy the experience. This may occasionally mean that they are in a different group from a friend or partner. If clients specifically wish to ski with a fellow traveller, we will endeavour to accommodate this request. In this event, the selected group for both parties will be at the slower pace. Due to the variance in teaching techniques and appropriate terrain, skiers and boarders cannot be accommodated in the same group.

WEATHER

8. Due to the nature of the mountain environment there may be occasions where the weather conditions may prevent the course running, either for a few hours, or in exceptional circumstances, for days (or indeed the remainder of the course.) Where possible, this time will be made up at the discretion of the World Class Skiing teacher, but this will not be binding. Clients should ensure that their travel insurance includes cover for this eventuality.

SNOW CONDITIONS

9. Our resorts have been chosen for their suitability to host World Class Skiing events. While snow conditions may vary, we will endeavour to use our skill and experience to continue within the prevailing conditions. If advised by the WCST that the course is to be curtailed or foreshortened for reasons of health, safety, weather or snow conditions, World Class Skiing Ltd cannot be responsible for any client's wellbeing if they choose to remain on the mountain independently.

INSURANCE

10. All World Class Skiing Ltd staff and contracted Instructors have their own Professional Indemnity insurance. All clients are responsible for arranging their own travel insurance **which must include Wintersports cover**. You will be requested to provide evidence of possession of a valid policy prior to commencement of the event.

World Class Skiing Ltd cannot be held responsible for the insurance arrangements of any partner organisations, i.e. hotel accommodation providers, who are expected to have arrangements in place which adhere to their own local legal requirements. Any claims regarding accommodation must be made directly to the provider.

World Class Skiing Ltd. address for correspondence: Merrilies, Polhearne Lane, Brixham, Devon. TQ5 9LE.